

911 Board Meeting Minutes December 7th 2017

Meeting called to order by Secretary Coupe

Members present:

Secretary Coupe, James Collins, Michael Vincent, Lewis Briggs, Mark Grubb and Edward Marecki

Secretary Coupe welcomed all attendees.

Secretary Coupe introduced the new E911 Administrator –John Gilliams.

Secretary Coupe requested approval of the minutes from the July 12th, September 5th regular meeting and September 5th executive session meeting. James Collins motioned to approve, seconded by Lewis Briggs. Motion carried with no objections.

Secretary Coupe informed the board that a decision was made to bring Capitol Police onto the state funded cad environment. Capitol police's current cad vendor's contract had expired. The State's current cad vendor can accommodate the onboarding of Capitol Police without incurring a cost to the State. Capitol Police will cover all costs associated with transferring all historical data into the state funded cad system.

Secretary Coupe Sec Coupe informed the public that there is an opening on the E911 Board. The open board member role will be a "public representative" role. The Secretary informed the public to submit any individuals who they may feel maybe a good candidate .

Staff Reports- John Gililams reviewed the last 3 financial quarters. John Gilliams informed the board that the PSAPS will be deploying the text to 911 technology March 1st 2018. West will provide test phones to the PSAPS during the testing period. John Gilliams will begin assembling a public education campaign to be presented at the next board meeting .

CAD Update : George Werner DSHS 911, with Versalign and DTI, have installed the new core hardware at the DR Core, the New Castle County Core, the Central Core and the South Core. Along with the infrastructure upgrades George informed the board that upgrades were made on our VM (virtual machine) operating system software from version 5.1 to version 5.5 and now to version 6.0. The 6.0 will permit us to continue with the upgrade cycle and will be used for the initial go lives on the new hardware and software. All cores have been updated and are now operating on Tyler CAD release 11.7. This release repaired most of the known issues reported by the PSAPs.

West Update: Matt Laick stated West has completed the task of the PSAPS being able do full call transfer transfers between MD and PA. West also installed a pad device for NCC fire board in preparation of a potential fold down. He also stated that the recorder back ups and redundant servers are operating.

- Old business- John Gilliams cited that past approval was made to send a representative from each PSAP to the New World conference in April 22-25th, 2018. The cost per representative is \$950.00

- New business-None

The E911 Board meeting was officially adjourned; motion made by James Collins and seconded by Mr. Grubb.

- Public Comment Joe T. informed board that PSAP meet on a monthly basis. Recorders suppose to be up by Jan 2018. Still issues with applications loaded on the desktops in the PSAPS. Training was also to be provided before going live. 911 VOIP transfer calls from Northern 911 secondary call center in Canada then transferred to the PSAPS. PSAPS asked to track such calls and send to Matt Laick for follow up. Collins suggested a global approach to handling the VOIP calls versus a adhoc approach. Joe. T fold down-look at public safety network to house all the outside connections. Phone/Radio/CAD put under one umbrella.
- Public Comment-Bill Streets voice his displeasure of the state taking money from the E911 board. Kevin Sipple supported his displeasure of the state taking 3 million from the E911 fund.
- Collins informed that he would follow up with having more transparency with
- Collins to adjourn, Mark Grubb sec the motion